

## Autumn Term 2026

# Values in Action Winner Work Together



**Karen Lacey receiving her award from Jon Peck**

**Karen Lacey  
Secretary  
Birch Hill Primary School**

**“Knowing that the school office team play a role in keeping everything running smoothly for pupils, staff, and families”**

### **How does it feel to be a Values in Action winner?**

“I’m really pleased to be recognised as a Values in Action winner. It means a lot to know that a colleague took the time to nominate me, and I appreciate that my work has been noticed in that way.”

### **What motivates and inspires you in your day-to-day work?**

“What motivates me in my day-to-day work is knowing that the school office team play a role in keeping everything running smoothly for pupils, staff, and families. The variety of school life keeps me motivated—no two days are the same, and that mix of routine and unexpected challenges makes the job engaging. We work as a team and that’s what helps create a positive, well-run environment.”

### **What does being part of a values-led organisation mean to you?**

“I think it’s important because in a school, people notice the little things: how we speak to parents, how we support staff, how we look after the children who walk through the office door. Our school values remind me to approach each day with patience and a sense of purpose.”

### **What advice would you give to others about living our values?**

“What keeps me going is the wonderful mix of people and the busy energy of the school. Knowing we’re all working together to keep things running for the staff and kids makes it all worthwhile. And there’s nearly always cake in the staff room!”

### **Any final thoughts or messages?**

“I would like to say a very big thank you to the colleague who nominated me. I feel very humbled.”